

Return / Refund Policy

Last updated: **June 23, 2023**

Thank you for purchasing Ocean Oasis Products. Please see below for more information on our return policy.

RETURNS

All returns must be postmarked **within 30** days after receipt of our Products. All returned items must be in re-saleable condition, with all original tags and labels attached.

RETURN PROCESS

To return an item, please email customer service at info@7seasoasis.com to obtain a Return Merchandise Authorization (RMA) number. After receiving a RMA number,] place the item securely in its original packaging [and include your proof of purchase/and the return form provided and mail your return the following address:

Ocean Oasis
26J Renoir Le Grand 3
Eastwood Quezon City 1109 Philippines
Attn: Ocean Oasis Returns
[RMA #]

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return or exchange. Please allow at least 3 to 4 weeks to process

returns from the receipt of Ocean Oasis products. We will notify you by email when your return has been processed.

EXCEPTIONS

The following items cannot be returned/or exchanged.

For defective or damaged products, please contact us at the customer service number below to arrange an exchange.

Please Note

- A 5 % restocking fee will be charged for all returns.
- Sale items are considered a FINAL SALE

QUESTIONS

If you have any questions concerning our return policy, please contact us at:

info@7seasoasis.com